

Beware: Do not use web logins for eduroam

The eduroam Operation Team wishes to draw your attention to the fact that you should not use your eduroam credentials (i.e. username and password) to connect to the network via login web page or 'web redirect' system.

According to eduroam policy, a user gains access to the eduroam wireless network using a client (so-called supplicant) installed on his / her computer. This client is pre-configured with user credentials so that you should be able to open your laptop and be immediately online. There is no need to login via a web portal.

Please be aware that web portals are highly insecure for several reasons:

- There is no way of telling if a web login page is genuine or a rogue page. Fake web login pages can easily be set up by copying the look and layout of the original eduroam website, perhaps including the official logo.
- Usernames and passwords could be easily intercepted and used by unauthorised persons to 'hijack' your session or to access other personal information - for example, if the same login and password is used for your email, your university account management etc. So if your credentials are 'stolen' it's not only your wireless connectivity that may be compromised.

If you come across a web page that asks you to login to a wireless network and it includes the eduroam name or logo, please be aware that this is in violation of the eduroam policy. In this case you are advised not to use the web page and to contact the relevant institution's helpdesk for assistance with connecting to eduroam.

Furthermore, please notify the eduroam operation team (eduroam@terena.org) about the web page you found, so that it can pursue the matter with the relevant institution.

About eduroam

eduroam is a RADIUS proxy server-based infrastructure that uses 802.1X standard to allow any eduroam-enabled user to get network access at any institution connected to eduroam.

The European eduroam service, which since September 2008 is part of GN2 project, is a confederated service, built hierarchically, with federations at the national level (typically each country is a national federation) and a 'federation of federations' (confederation) at the European level.

For more information please refer to:
<http://www.eduroam.org>